# Claire R. McInerney Curriculum Vitae

#### **RUTGERS, THE STATE UNIVERISTY OF NEW JERSEY**

- 2013 2015, Acting Dean, School of Communication & Information
- 2012 2013, Associate Dean, School of Communication & Information
- 2008 2011, Department Chair, Library and Information Science
- 2005 2008, Director, Information Technology and Informatics Degree Program
- 2006 present, Associate Professor
- 2000 2006, Assistant Professor

#### VISITING ASSOCIATE PROFESSOR

2012 - 2016, University College Dublin, National University of Ireland

#### EDUCATION

Management Development Program Graduate School of Education, Harvard University

Ph.D. in Information Science School of Information Science and Policy, Rockefeller College of Public Affairs & Policy State University of New York at Albany

M.A. in Librarianship Department of Library Science, Central Michigan University

B.A. Cum Laude. English, Minors: Speech and Communication Department of English, Creighton University

#### FELLOWSHIPS

2003, Research Fellowship Department of Library and Information Studies, University College Dublin. Dublin, Ireland

1994 – 1997, Doctoral Fellowship School of Information Science and Policy, State University of New York at Albany

1993, Fellowship, Council on International Education Exchange University of Ulster, Northern Ireland

1977, Bush Foundation Leadership Fellowship, University of Minnesota

#### ACADEMIC APPOINTMENTS

2000 – present, Assistant/Associate Professor Department of Library and Information Science, School of Communication and Information Rutgers, The State University of New Jersey

1998 – 2000, Assistant Professor Department of Library and Information Studies, School of Arts and Sciences University of Oklahoma

1998, Instructor, School of Information Science and Policy State University of New York at Albany

1993 – 1994, Associate Professor, Dominican University, Chicago, IL School of Library and Information Science/College of St. Catherine Campus, St. Paul, MN

1984 - 1994, Assistant/Associate Professor, Information Management Department St. Catherine University (formerly The College of St. Catherine), St. Paul, MN

#### ADMINISTRATIVE APPOINTMENTS

2012 – 2015, Acting Dean, School of Communication & Information Rutgers, the State University of New Jersey

2012 – 2013, Associate Dean, School of Communication & Information Rutgers, the State University of New Jersey

2008 – 2011, Department Chair, Department of Library and Information Science School of Communication and Information, Rutgers, the State University of New Jersey

2005 – 2008, Director, Information Technology and Informatics Degree Program School of Communication and Information, Rutgers, the State University of New Jersey

1995 – 1998, Information Coordinator, Center for Technology in Government, State University of New York at Albany

1990 - 1991, Coordinator and Minnesota Delegation Liaison, White House Conference on Library and Information Science, State of Minnesota

1984 - 1987, Department Chair, Information Management Department, College of St. Catherine

1982 - 1984, Media Director, Anoka County Library System, Minnesota.

1979 - 1982, Educational Program Specialist, Metropolitan Educational Cooperative Service Unit (Metro ECSU), St. Paul, MN

# **Scholarly Focus**

# **RESEARCH GRANTS**

2010, National Institute of Health, NIDDK, \$345,000 (Consultant)

- Talking Action Through Learning and Knowledge Management for Diabetes Mellitus (TALK-DM)
- Lynn Clemow, Principal Investigator, with Elizabeth Clark, Benjamin Crabtree, Jesse Crosson, Pamela Ohman-Strickland, John Orzano, Connie Pascal, Anna Rehwinkle, & Alfred Tallia

2008, Hewlett Packard Technology for Teaching Grant, \$86,000 (Co-PI)

- Mobile iThinking Mobile Tablet Computers for Active Learning
- Jacek Gwizdka, Principal Investigator, with C. McInerney, Co-PI

2005, United States Department of Agriculture, \$2 million

- Impacts of Media Coverage of Food Bio-security: Quality of Information, Use of Information, and Website analysis related to Bio-security
- In collaboration with researchers at Cook College and other U.S. universities. W. Hallman, Principal Investigator

2003, United States National Science Foundation, \$530,000

- The Influence of Gender, University Majors, and Work Experiences on Perceptions and Choice of IT Careers
- With A. O'Donnell, Principal Investigator, S. Dunn, Suzan Armstrong, and C. VanHorn

2003, Bill and Melinda Gates Foundation, \$32,848

- Four full tuition scholarships for graduate students in the Department of Library and Information Science, with M. Dalbello and M. Winston.

2003, Rutgers University, School of Communication, Information and Library Studies Research Initiative Grant, \$488

- Preliminary work to plan a symposium of community informatics researchers

2002, United States Department of Agriculture, \$2.5 million

- Consumer use of information, the Internet, and media to make decisions about biotechnology food
- With R. Kubey and L. Steiner. W. Hallman, Principal Investigator.

2002, Rutgers University, Research Council, \$1,500 (PI)

- A study of women in technology in New Jersey corporations.

2001, Rutgers University, Research Council, \$1,600 (PI)

- Technology use in Ennis, the Information Age Town of Ireland

2000, Rutgers University, SROA Grant. \$26,000 (Co-PI)

- Human Computer Interaction Project: Technology and Self-efficacy grant
- Co-PI with E. Mappen, Co-PI and H. Buettner, Co-PI

2000, University of Oklahoma, \$13,500 (Co-PI)

- Digital Library Workstation grant
- Co-PI with W. Koehler, Co-PI and R. Day, Co-PI

2000, University of Oklahoma, \$6,000 (PI)

- Summer Faculty Research Award to complete a manuscript

1997, Special Libraries Association, \$20,000

- Steven I. Goldspiel Research Award to study information delivery to telecommuters
- 1990 1993, Annenberg/Corporation for Public Broadcasting Project, \$150,000 (Co-Pl)
  - New Pathways to a Degree grant to study distance education for professional and liberal arts courses
  - Co-PI with M. Wagner, Co-PI and S. Running, Co-PI

1989, Blandin Foundation, \$6,000 (PI)

- Feasibility study for the use of hypertext to develop an index for oral history materials

1985, Northwest Area Foundation, \$3,500 (Co-PI)

- Grant to study computer-mediated communication to enhance teaching and learning among faculty and nontraditional students in Weekend College
- Co-PI with S. Running, Co-PI

1983, Northwest Area Foundation, \$14,000 (Co-PI)

- Grant to study innovations in education and to sponsor a colloquium "Re-Visioning Education"
- Co-PI with K. Kuehnast, Co-PI and L. Jesca, Co-PI

#### AWARDS

May 2015, Pyramid Award for the magazine *Interaction* with Diane Gomez, Carol Peters, and Karen Novick. New Jersey Chapter of the Public Relations Society of America

April 2015, First place in the Public Relations magazine category for the magazine *Interaction* with Diane Gomez, Carol Peters, and Karen Novick. Garden State Journalists Association

2014, Alice Rankin Lectureship Award Special Libraries Association, New Jersey Chapter

2005, Service Award Department of Library and Information Science, Rutgers, the State University of New Jersey

2002, Research Award Department of Library and Information Science, Rutgers, the State University of New Jersey

2001, Teaching Award Department of Library and Information Science, Rutgers, the State University of New Jersey

1998-1999, Distinguished Doctoral Dissertation Award Rockefeller College of Public Affairs & Policy, State University of New York at Albany

1995, Outstanding Writing. Named Goodhue correspondent for the St. Paul Pioneer Press

1992, Best Faculty Paper Abigail Quigley McCarthy Center for Women, College of St. Catherine

1985, Bush Foundation Faculty Development Award for research on using technology in the liberal arts

#### PUBLICATIONS

#### SCHOLARLY PUBLICATIONS

#### Books

- **McInerney, C. R.**, & Koenig, M. E. D. (2011). *Knowledge management (KM) processes in organizations: Theoretical foundations and practice*. San Rafael, CA: Morgan & Claypool Publishers.
- McInerney, C. R. (Ed.). (2010). *Knowledge work: Essays from the graduate course Knowledge Management in Organizations*. New Brunswick, NJ: School of Communication and Information, Rutgers, The State University of new Jersey.
- McInerney, C. R. (Ed.). (2008). *Knowledge about knowledge: Essays from the graduate course Knowledge Management in Organizations*. New Brunswick, NJ: School of Communication and Information, Rutgers, The State University of New Jersey.
- **McInerney, C. R.**, & Day, R. (Eds.). (2007). *Re-thinking knowledge management: From knowledge objects to knowledge processes*. Berlin: Springer-Verlag.

**McInerney, C. R.** (1999). Providing data, information, and knowledge to the virtual office: Organizational support for remote workers. Washington, DC: Special Libraries Association.

#### **Book Chapters**

- McInerney, C. R., & Mohr, S. (2007). Trust as a key factor for effective knowledge management: Theory and practice in organizational KM. In C. R. McInerney & R. Day (Eds.), *Re-Thinking knowledge management: From knowledge management to knowledge processes*. Berlin: Springer-Verlag.
- McInerney, C. R. (2006). Factors that influence women and men to enroll in IT-related majors. In E. Trauth (Ed.), *The encyclopedia of gender and information technology* (pp. 289-296). Hershey, PA: Idea Group Publishing.
- McInerney, C. R. (2006). Compartilhamento E Gestão do Conhecimento: Profissionais da informação em um ambiente de confiança mútua (Sharing and management of knowledge: Information professionals in an environment of trust.). In K. Taraponoff (Ed.), *Inteligência, informação, e conhecimento. (Intelligence, Information and Knowledge)* (pp. 57-72). Sao Paulo, Brazil: Instituto Brasileiro de Informação em Ciência e Tecnologia, IBICT.
- McInerney, C. R., & LeFevre, D. (2000). Knowledge managers: History and challenges. In C. Prichard, R. Hull, M. Chumber & H. Willmott (Eds.), *Managing knowledge: Critical investigations of work and learning* (pp. 1-19). London: Macmillan Business.
- McInerney, C. R., & Larsen, K. R. T. (2000). Web development and management: Using the cohort model. In M. Shaw, R. Blanning, T. Strader & A. Whinston (Eds.), *Handbook on electronic commerce* (pp. 233-247). Heidelberg: Springer-Verlag.
- McInerney, C. R. (1995). Computer-mediated communication in distance education at the College of St. Catherine: A case study. In Z. Berge & M. Collins (Eds.), *Computer-mediated communication and the online classroom* (pp. 149-163). Cresskill, NJ: Hampton Press.

#### Journal Articles and Proceedings

- McInerney, C. R. and Matni, Z. (2013). Knowledge management and community and knowledge management and systems or processes: Introductions to the virtual issue of the Journal of the American Society of Information Science & Technology. In C.R. McInerney and Z. Matni (Eds.), Knowledge Management. Journal of the Association for Information Science and Technology, Virtual Issue. http://onlinelibrary.wiley.com/journal/10.1002/%28ISSN%291532-2890/homepage/knowledge\_management.htm
- Pascal, C. J., McInerney, C. R., Orzano, J., Clark, E. C. & Clemow, L. (2013, December). The Use of knowledge management in healthcare: The implementation of shared care plans in electronic medical record systems at one primary care practice. *Journal of Information & Knowledge Management*, 12(4), 1350040 (15 pages). http://dx.doi.org/10.1142/S0219649213500408

- Bird, N. J., **McInerney, C. R.**, Mohr, S. (2010). Source evaluation and information literacy. *Communication & Information Literacy*, *4*(2), 170-191.
- DiPasquale, J. & **McInerney, C. R.** (2010, December). Knowledge management in small-and mediumsized enterprises. *Journal of Information & Knowledge Management*, *9*(4), 341-353.
- Orzano, A. J., McInerney, C. R., McDaniel, R. R., Meese, A., Alajmi, B., Mohr, S., Tallia, A. F. (2009). A medical home—Value and implications of knowledge management. *Health Care Management Review*, *34*(3), 224-233.
- Alajmi, B., McInerney, C. R., Orzano, A.J., Tallia, A. F., Meese, A., Vamanu, I. (2008). Knowledge management tools and processes in U.S.A. primary health care: Analysis of four case studies. In S. Hawamdeh et al. (Eds.), Knowledge management: Competencies and professionalism, *Proceedings of the International Conference on Knowledge Management*. Hackensack, NJ: World Scientific.
- McInerney, C. R., DiDonato, N. & Giagnacova, R., & O'Donnell, A. (2008). Factors that influence undergraduate students in the choice of information technology majors and careers. *Information Technology, Learning, and Performance Journal, 24*(2), 35-53.
- Orzano, A. J., **McInerney, C. R.**, Tallia, A. F., Scharf, D., & Crabtree, B. F. (2008, Jan.-March). Family medicine practice performance and knowledge management. *Health Care Management Review*, 33(1), 21-28.
- Orzano, A. J., **McInerney, C. R.**, Tallia, A. F., Scharf, D., & Crabtree, B. F. (2008). A knowledge management model: Implications for enhancing quality in health care. *Journal of the American Society for Information Science & Technology, 59*(3), 489-505.
- Orzano, A. J., Tallia, A. F., **McInerney, C. R.**, McDaniel, R. R, Crabtree, B. F. (2007, April). Strategies for developing a knowledge-driven culture in your practice. *Family Practice Management*, *14*(4), 32-34.
- McInerney, C. R. (2005, Fall). Educational inquiry and creativity: Developing digital resources in Ireland's Information Age Town. *Library Trends*, *54*(2), 266-285.
- McInerney, C. R. & Bird, N. (2005). Assessing website quality in context. *Information Research*, 10(2), paper 213. Available at <u>http://InformationR.net/ir/10-2/paper213.html</u>
- McInerney, C. R., Bird, N., & Nucci, M. (2004). The flow of scientific knowledge from lab to the lay public. *Science Communication*, *26*(1), 44-74.
- **McInerney, C. R.** (2004, May-June). Women and information technology in Ireland. *Women and Librarianship, 24,* 7-10. (Invited article)
- **McInerney, C. R.** (2003). Wired Ennis: Learning and technology in an information age town. *Information Technology, Education & Society, 4*(2), 7-34.

- McInerney, C. R. (2003, July 31). Communication and globalisation: New opportunities for women in Ireland. In *Proceedings of the World Library and Information Congress*. 69th IFLA General Conference and Council: Women's Issues Satellite Meeting. Berlin, Germany.
- McInerney, C. R. & Day, R. (2002). Introduction to the JASIST special section on knowledge management. *Journal of the American Society for Information Science & Technology*, *53*(12), 1008.
- McInerney, C. R. (2002). Knowledge management and the dynamic nature of knowledge. *Journal of the American Society for Information Science & Technology*, *53*(12), 1009-1018.
- McInerney, C. R. (2002). Knowledge management: A practice still defining itself. *Bulletin of the American* Society for Information Science & Technology, 28(3), 14-15. (Invited article)
- McInerney, C. R., Vandergrift, K. & Daley, A. (2002). Broadening our reach: LIS education for undergraduates. *American Libraries, 33*(2), 40-43. (Invited article)
- Larsen, K. R. T., **McInerney, C. R.**, Nyquist, C., Silsbee, D. & Zagonel, A. A. (2002). Learning organizations: A primer for group facilitators. *Group Facilitation*, *4*(1), 30-44.
- Larsen, K. R. T. & McInerney, C. R. (2002). Preparing to work in the virtual organization. *Information & Management*, 39(6), 445-456.
- **McInerney, C. R.** (2000). Establishing and maintaining trust in online systems. In M. Williams (Ed.), *Proceedings of the 21st National Online Meeting* (pp.257-270). Medford, NJ: Information Today.
- **McInerney, C. R.** (1999). Working in the virtual office: Providing information and knowledge to remote workers. *Library and Information Science Research, 21*(1), 69-89.
- Mohan, L., Muse, L. & **McInerney, C. R.** (1998). Managing smarter: A decision support system for mental health providers. *Journal of Behavioral Health Services & Research*, *25*(4), 446-455.
- Larsen, K. R. T. & McInerney, C. R. (1997). Using the cohort model in the development of web sites and web policies. In *Proceedings of Americas Conference on Information Systems* (pp. 236-238). Muncie, IN: AIS.
- McInerney, C. R. (1997, January 5). Governments benefit from access to the Internet. *Capital District Business Review*. (Invited article)
- **McInerney, C. R.** & Connelly, D. (1996). Forward planning is the best policy. *Electronic Government International*. (Invited article)
- Newsome, J. & **McInerney, C. R.** (1990). Environmental scanning and the information manager. *Special Libraries, 81*(4), 285-293.

#### SELECTED PRESENTATIONS

2015, What Can LIS Offer to Men and Women in the Pipeline for Technology Careers? ALISE Annual Conference. Chicago, IL.

2014, The Knowledge Management Enabler Model: Making the Connection with Senge's Five Disciplines. International Conference on Knowledge Management. Antalya, Turkey.

2014, What is a Librarian and a Librarian's Role in the Digital Age? New Jersey Library Association Annual Meeting, Atlantic City, NJ.

2014, Knowledge in Crisis, Alice Rankin Lecture, NJ SLA, New Brunswick, NJ.

2013, Commencement Address, College of Computing and Information, University at Albany/State University of New York, Albany, NY.

2012, The Changing Nature of Knowledge: Implications for Library and Information Science. University College Dublin Alumni Lecture. Dublin, Ireland.

2012, Knowledge Management & Health Care: Talking Action through Learning and Knowledge in Diabetes Management. University College Dublin, School of Information and Library Studies. Dublin, Ireland.

2012, ePorfolios for Learning and Assessment. University College Dublin, School of Information and Library Studies, Brown Bag talk, Dublin, Ireland.

2012, What Your Website Says about you and Your Business. National Association of Women Business Owners, New Jersey Chapter, Edison, NJ.

2010, Doing More with Less, Online Webinar for the Ohio Library Council.

2009, Training Up in Tough Economic Times, Online Webinar held online for *Library Journal* and Polaris Library Systems.

2009, Building and Sharing Knowledge to Improve Health Care: Ongoing Research, National Communication Association panel with Kathryn Greene and Jorge Schement, Chicago, IL.

2009, The Future of the Library and Information Science Degree, Central Jersey Regional Library Cooperative, Monroe Township, NJ.

2009, Reconciling the Supply and Demand for Research in the Science of Science and Innovation Policy, Norwegian Research Council and the University of Colorado, Center for Science and Technology Policy Research, Oslo, Norway.

2009, Recruiting Information Technology Specialists for Library Work and Faculty Positions, Annual Meeting of the Association for Library and Information Science Education, Denver, CO.

2008, From Knowledge to Practice: Key Knowledge Management Techniques for Improving Health Care Quality. Wayne State University, McGregor Conference Center, Detroit, MI.

2008, Knowledge Sharing Processes and Tools in U.S.A Primary Health Care: Analysis of Four Case Studies. American Society for Information Science and Technology Annual Meeting, Columbus, OH.

2008, Credibility and Trust in Web 2.0 Applications. National University of Ireland, University College Dublin, Ireland.

2008, What's Gender Got to Do with It? Surprising Statistics and Discussion Points. Princeton-Trenton Chapter. Special Libraries Association. Princeton, NJ.

2007, The Role of Credibility and Trust in Social Capital and New Social Forms. American Society for Information Science and Technology Annual Meeting. Milwaukee Wisconsin.

2007, WWW: What's Good, What's Not, and How to Tell the Difference. Leeds School of Business. University of Colorado. Boulder, CO

2007, Knowledge Management Processes for Health Care Quality Improvement. International Conference on Knowledge Management. Vienna Austria.

2006, "Quantifying" Quality: Evolution of an Instrument to Measure Website Quality. American Society for Information Science and Technology Conference. Austin, Texas. With Nora Bird.

2006, Working with IT: A Positive Collaboration. New Jersey Law Librarians Meeting. Newark, NJ.

2006, Reaching Out with the Web: Evaluation of Food Safety Website Quality. Food Safety Education Conference: Reaching At-Risk Audiences. Sponsored by NSF, USDA, CDC, FDA and others. Denver, CO. With Nora Bird.

2006, Fulfilling the Social and Cultural Mission of the Information Society. Libraries in the Digital Age Conference. Dubrovnik, Croatia.

2005, Planning and Implementing KM in Large Organizations: The Role of the Information Professional. American Society for Information Science & Technology Annual Meeting. With Stewart Mohr. Charlotte, NC.

2005, What Happens When Decisions Must Be Made Quickly: Can Knowledge Management Help? Darmstadt University of Arts and Sciences. Darmstadt, Germany.

2005, Understanding Knowledge Processes in an Organizational Context: The Necessity of Re-Thinking KM. Knowledge Management in the E-World Conference. Istanbul, Turkey.

2005, Building Knowledge and the Internet: Spanning Disciplinary Boundaries in Research on How the Public Learns. University of South Carolina. Columbia, SC.

2005, The World Wide Web as a Source of Information about GM Food. Global Biotechnology Communicators Conference. Philadelphia, PA. With Nora Bird.

2005. The Human Computer Interaction Project: Technology Self-Efficacy and the Choice of ICT Majors and Careers. International Communication Association Annual Meeting. New York, NY.

2005, Ethical Decision Making. New Jersey State Library, Trenton, NJ.

2005, A Journey as a Library Leader. New Jersey Library Leadership Academy. Monmouth County Library, NJ.

2005, Preparing Students for the Real World: Undergraduate Education in LIS Programs. Association for Library and Information Science Education (ALISE) Annual Meeting, Boston, MA.

2004, Assessing Website Quality in Context: Retrieving Information about GM Food on the Web. Information Seeking in Context (ISIC) Conference. Dublin, Ireland. With Nora Bird.

2004, Public Communication and Information Seeking about Biotechnology. Association for the Study of Food and Society/Association of Food, Human Values and Society. Culinary Institute of America, Hyde Park, NY.

2003, From Stone Age to Information Age: A Community Technology Project in the West of Ireland. Institute for the Study of Social Change. University College Dublin, Dublin, Ireland.

2003, The Information Society in Theory and Practice. Napier University, Edinburgh, Scotland.

2003, Communication and Globalisation: New Opportunities for Women in Ireland. Proceedings of the World Library and Information Congress: 69th IFLA General Conference and Council. Women's Issues Satellite Meeting. Berlin, Germany.

2003, Wired Ennis: Youth in an Information Age Town. American Society for Information Science & Technology Annual Meeting, Long Beach, CA.

2003, Setting the organizational climate for knowledge management. American Society for Information Science & Technology Annual Meeting. Philadelphia, PA.

2002, Ethical Decision Making. Ocean County Library System Staff Development Day, Toms River, NJ.

2002, Touchstones, Talismans, & Totems: Ethical Decision Making for Library Leaders. New Jersey Academy for Library Leadership. Monmouth County, NJ.

2002, Gender and Technology: Some Surprising Numbers and a Report from the Field. Special Libraries Association, Princeton-Trenton Chapter. Princeton, NJ.

2002, What University Men and Women Want in Human Computer Interaction. Mid-Atlantic Teaching & Technology Support Conference. Washington DC.

2002, Application of Knowledge Management to Academic Libraries. Faculty of Baruch and Brooklyn College, New York, NY.

2001, Cybrarians, Ontologists, and Knowledge Managers: The Future of Libraries. West Virginia Library Association Annual Meeting, keynote address. Canaan Valley Resort, WV.

2001, Serving Telecommuters' Information Needs. Special Libraries Association, Pharmaceutical & Health Technology Division Annual Meeting. Piscataway, NJ.

2001, An Introduction to Knowledge Management. American Society for Information Science & Technology Annual Meeting. Washington DC.

2001, Knowledge Management as Contested Grounds. American Society for Information Science & Technology Annual Meeting. Washington DC.

2001, An Undergraduate Information Technology and Informatics Program. Association for Library and Information Science Education Annual Meeting. Washington DC.

2000, Developing and Maintaining Trust in Online Systems. National Online Meeting, New York, NY.

1999, Taking Charge of the Internet. Oklahoma Library Association. Oklahoma City, OK.

1999, Strengths, New Needs, New Century - Opportunities for Improving LIS Education. Association for Library and Information Science Education Annual Meeting. Philadelphia, PA.

1998, Special Libraries and Information Centers - Their Role in Supporting Telecommuters. Special Libraries Association Annual Conference, Indianapolis, IN.

1998, Providing Information to the Virtual Office. American Library Association Annual Conference. Washington DC.

1997, Using the Cohort Model in the Development of Web Sites and Web Policies. Association for Information Systems Americas Conference. Indianapolis, IN.

1993, The Virtual Classroom. American Society for Information Science Annual Meeting. Knoxville, TN.

1993, New Pathways to a Degree: A Distance Education Program. North Central Association Annual Meeting. Chicago, IL.

1992, Gathering Information Through Environmental Scanning. National Association of State Governments Annual Meeting. St. Paul, MN.

1991, Putting Life into the Classroom: Using Biography and Autobiography in Texts and on Film. Minnesota Private College Research Foundation. Bloomington, MN.

1990, Revolution in Information Technology. The Independent Scholars' Forum. St. Paul, MN.

#### INDEX

McInerney, C. R., Braaten, C., Greenheck, E., Gomez, E., Manion, M. & Mitchell, C. (1989). *Meridel LeSueur: A Witness to Minnesota History, a Hypertext index to 150 audiotapes of oral history material*. St. Paul, MN: Minnesota Historical Society.

#### **TECHNICAL REPORTS**

- McInerney, C. R. & O'Donnell, A. (2003). *Ennis Information Age Schools Project: Learning with technology in Ennis*. Ennis Ireland: Information Age Town Project.
- Dawes, S. S., Pardo, T. A., Green, D. F., McInerney, C. R., Connelly, D. R., & DiCaterino, A. (1997). Tying a sensible knot: A practical guide to state-local information systems. Albany, NY: Center for Technology in Government. <u>http://www.ctg.albany.edu/resources/pdfrpwp/iis1.pdf</u>

- Dawes, S. S., Pardo, T. A., Connelly, D. R., Green, D. F., & **McInerney, C. R.** (1997). *Partners in state-local information systems: Lessons from the field*. Albany, NY: Center for Technology in Government. http://www.ctg.albany.edu/resources/pdfrpwp/iisfnlrp.pdf
- McInerney, C. R. & Park, R. (1984). Educational equity in the third wave: Technology education for women and minorities. St. Paul, MN: Minnesota Department of Education.

#### REVIEWS

- McInerney, C. R. (2010). Review of Johnson, J. D. (2009). Managing knowledge networks [book].
  Cambridge: Cambridge University Press and Review of Leistner, F. (2010). Mastering organizational knowledge flow: How to make knowledge sharing work [book]. Hoboken, NJ: John Wiley & Sons. In *Journal of the American Society of Information Science & Technology, 61*(11), 2372-2374.
- McInerney, C. R. (2005). Review of Huotari, M-L. & livonen, M. (Eds.). (2004). Knowledge management and systems in organizations [book]. Hershey, PA: Idea Group Publishing. In *Information Processing and Management*, *41*, 717-722.
- McInerney, C. R. (2004). Review of Koenig, M. E. D. & Srikantaiah, T. K. (Eds.). (2004). Knowledge management: Lessons learned, what works and what doesn't [book]. In *Information Processing and Management*, *41*, 408-410.
- McInerney, C. R. (2000). Review of Silverman, F. H. (1999). Publishing for tenure and beyond. Westport, CT: Praeger Publishers [book]. In *Education Libraries, 24*(1), 43.

#### TRADE PUBLICATIONS AND MEDIA PRODUCTIONS

#### **Trade Publications**

McInerney, C. R. (1990). Tracking the facts. Minneapolis: Lerner Publications.

McInerney, C. R. (1989). Find it! A guide to information. Minneapolis: Lerner Publications.

#### **Video Productions**

**McInerney, C. R.**, Producer. (1996). Improving Government through Partnerships and Technology. Videotape. Albany, NY: Center for Technology in Government.

**McInerney, C. R.**, Producer and Interviewer. (1988). Author Lucille Clifton. Videotape. Hennepin County Library: Minnetonka, MN.

**McInerney, C. R.**, Producer. (1983). Flower Films: Filmmaker Les Blank. Videotape Fridley, MN: Anoka Public Library System.

**McInerney, C. R.**, Producer. (1982). Commitment to Excellence. Videotape. Osseo, MN: Metropolitan Educational Cooperative Service Unit.

#### **Radio Production**

McInerney, C. R., Producer. (1985). Technology and Enlightenment. Radio program. KFAI: Minneapolis.

#### **Teaching Focus**

#### TEACHING

#### Courses Developed at Rutgers University:

- Information Policies, Politics, and Power [UG]
- Database Technologies [UG]
- Designing and Managing Digital Environments [UG]
- Information Technology and Learning [UG]
- Retrieving and Evaluating Electronic Information [UG]
- Irish Identity: From Storytellers to Digital Natives [UG, Byrne First Year Seminar]
- What Do We Know, and How Do We Know It? [UG, Byrne First Year Seminar]
- Knowledge Management in Organizations [Grad]
- Knowledge, Conflicts Solutions [PhD]
- Knowledge Management [PhD]

#### Courses Taught at Rutgers University:

#### Information Technology & Informatics Undergraduate Degree Program:

- Information Technology and Informatics
- Information Policies, Politics, and Power
- Management of Technological Organizations

#### **Byrne First Year Seminar:**

- Irish Identity: From Storytellers to Digital Natives
- What Do We Know, and How Do We Know It?

#### Library and Information Science Masters Degree Program:

- Principles of Searching (on campus and via distance education)
- Knowledge Management in Organizations
- Database Design and Development

#### **Communication and Information Studies Masters Degree Program:**

- Knowledge Management in Organizations

#### Interdisciplinary Doctoral Program in Communication, Information and Library Studies:

- Current Research Issues
- Knowledge Management

# Interdisciplinary Doctoral course (Public Planning and Policy, SCILS, Human Ecology):

- Knowledge, Conflict, Solutions

#### **Service Focus**

#### SERVICE

#### **Education Programs**

What's Gender Got to Do With It: Surprising Statistics and a Report from the Field. (2008). Organized and presented a talk for the Princeton-Trenton Chapter of the Special Libraries Association. Princeton, NJ.

Perspectives on the European Union. (2005). Assisted in organization for visiting delegations of Irish and Hungarian municipal officials in cooperation with the New Brunswick Sister Cities Committee. New Brunswick, NJ.

Digital Libraries: Past, Present and Future with Professor Christine Borgman. (2003). Organized the day of meetings and the lectureship in conjunction with the American Society for Information Science & Technology, New Jersey Chapter, New Brunswick, NJ.

Habitat Workshop. (2002). Presented short seminar in using the dynamic publishing platform, the Habitat for the Communication Department and the Library and Information Science Department of the School of Library and Information Science at Rutgers University.

Dynamic Interfaces for Digital Libraries: The Open Video Project with Professor Gary Marchionini. (2002). Organized the luncheon meeting and lectureship in conjunction with the American Society for Information Science & Technology, New Jersey Chapter. New Brunswick, NJ.

Copyright in the Digital Age with Professor Laura Gasaway. (2000). Organized day-long seminar on the Digital Millennium Copyright Act and other copyright considerations for electronic materials. Norman, OK.

The Internet for the Rest of Us. (1994). Organized and presented a day-long workshop for the American Society for Information Science and the Special Libraries Association, Minnesota Chapters. Bloomington, MN.

Working with the Internet. (1994). Organized and presented a workshop for employees of 3M company. St. Paul, MN.

Working with the Internet. (1994). Organized and presented a workshop for employees of the State of Minnesota. St. Paul, MN.

Integrating Professional and Liberal Arts Education. (1990 & 1991). Core faculty member for a Minnesota Higher Education Faculty Institute. Sponsored by the Bush Foundation Regional Collaborative for Faculty Development. Northfield, MN.

Corporate Librarians: The Untapped Resource. (1984). Planned and organized a two-day seminar sponsored by Metronet, a multi-type library consortium. Spring Hill Conference Center, Wayzata, MN.

Dialogues in Re-Visioning Education. (1983). Organized and facilitated a national three-day conference, sponsored by the Northwest Area Foundation. With K. Kuehnast and L. Jeska. Spring Hill Conference Center, Wayzata, MN.

## Scholarly Editorial Review

#### **Scholarly Journal Article Referee:**

ARIST British Journal of Economics, Management & Work Human Relations Journal IEEE Transactions in Education Information Processing & Management Information Research International Journal of Information Management Journal of the American Society for Information Science & Technology Journal of the Association for Library and Information Science Education Journal of Information & Knowledge Management Journal of Information Science Journal of Information Science Socience Service and User Quarterly Science Communication

## **Book Reviewer:**

Journal of the American Society for Information Science & Technology, Special edition on Knowledge Management - co-editor Libraries Unlimited Neal-Schuman Publishers, Inc.

Prentice-Hall textbooks

## **Board Memberships and Offices Held:**

- I-Schools Executive Committee, 2014-2015.
- Journal of the American Society for Information Science & Technology, Editorial Board Member, 2005-present.

- International Federation of Library Associations. Member of the Standing Committee. Knowledge Management Section. 2006-2010.
- Sister Cities of New Brunswick. Irish Committee. 2004-present.
- Special Libraries Association. Princeton-Trenton Chapter. Program Committee, Awards Committee, and Board Member. 2002-present.
- Special Libraries Association. International Organization. Student and Academic Relations Committee Chair. 2002-2003.
- American Society for Information Science & Technology, New Jersey Chapter. Distinguished Lectureship Chair and Board Member. 2001-2003.
- Knowledge Management Special Interest Group (SIG). Chair. American Society for Information Science & Technology. 1999-2001.
- Special Libraries Association. Oklahoma Chapter. President. 1999-2000.
- Founding Member and Board of Directors Member of the Meridel LeSueur Peace and Justice Library. Minneapolis, MN. 1986-1994.
- Higher Education Consortium for Urban Affairs (HECUA) Board. St. Paul, MN. 1988-1989.
- James J. Hill Business Reference Library Board. St. Paul, MN. 1986-1988.
- Minneapolis Public Schools. Technology Advisory Committee. Minneapolis, MN. 1985-1987.
- Minnesota Online Users Group (MNOLUG). Chair. 1986-1987.
- Founding Member and Director of the Learning Project, a community organization dedicated to renewal in education Minneapolis, MN. 1982-1984.

## **Radio Programs**

Voice of Meridel LeSueur. (1993). Interview with Dan Olson on 40-minute radio program, produced for Minnesota Public Radio, KSJN. St. Paul, MN.

Distance Learning. (1992). Interview with Jim Wishner, produced for Minnesota Public Radio, KSJN. ST. Paul, MN.

# **Television Programs**

Learning at a Distance. (1993). Interview with Kim Eisley, produced for NBC affiliate, Channel 11 KARE. Minneapolis, MN.

New Pathways to a Degree. (1993). Evening News, produced for CBS affiliate, Channel 4 WCCO. Minneapolis, MN.

Information Literacy. (1989). With Mary Treacy and Gretchen Wronka, produced for public access channel 6. Hennepin County Library: Minnetonka, MN.

# Committees

 Bloustein School of Planning and Public Policy, Dean's Evaluation Committee, Rutgers University, 2014

- Executive Committee on Assessment, Rutgers University, 2012-2015.
- Core Requirements Committee, Rutgers University, 2012-2013.
- International Advisory Committee, Rutgers University, 2012-2013.
- LIS Faculty Search Committee, Rutgers University, Chair, 2004-2005; Member 2007-2008.
- Douglass College. Dean's Advisory Committee. 2007-2008.
- Research Council, Rutgers University, 2004-2010.
- LIS Curriculum Committee, Rutgers University, 2004-2006.
- Office of Instructional and Research Technology, University Advisory Committee, 2004-2012.
- The RU Undergraduate Experience Student Experience Task Force, 2004-2005.
- Computer Assisted Learning Conference 2007 Steering Committee.
- LIS Student Affairs Committee, Rutgers University, 2000-2004.
- ITI Planning and Course Development Committee, 2000-2001.
- University Committee on Law, Science, and Ethics, 2000-2001.
- Douglass College, Dean's Planning Committee, 2001-2002.

## **Affiliations and Memberships**

- American Library Association
- Association for Library and Information Science Education
- New Jersey Library Association
- Association for Education in Journalism and Mass Communication
- American Association of University Professors, 1984-present
- Association for Information Science & Technology, Knowledge Management SIG Chair, 1999-2001
- iSchools Caucus, Executive Committee, 2013-2015
- Special Libraries Association, Student and Academic Affairs Committee Chair, 2002-2003; Princeton-Trenton Chapter, Board, 2002-present; Oklahoma Chapter, President, 1999-2000

## CONTACT INFORMATION

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