

DAJUNG (“DJ”) WOO

4 Huntington Street • New Brunswick, NJ • 08901
Email: dajung.woo@rutgers.edu | Office Phone: (848) 932-7500

RESEARCH INTERESTS

Organizational Communication
Collaboration and Expertise Sharing between Groups/Organizations
Organizational/Vocational Socialization and Membership Negotiation
Organizational Implications of Digital Technologies

ACADEMIC APPOINTMENTS

2020-Present Assistant Professor
 Department of Communication
 Rutgers, The State University of New Jersey

2017-2020 Assistant Professor
 School of Communication Studies
 The University of Tennessee, Knoxville

2013-2017 Graduate Research Fellow and Teaching Assistant
 Department of Communication; Technology Management Program
 University of California, Santa Barbara

2014-2016 Adjunct Instructor
 Department of Communication
 Santa Barbara City College

2011-2013 Graduate Instructor (Instructor of Record)
 Department of Communication Studies
 Kansas State University

EDUCATION

Ph.D. **University of California, Santa Barbara**
2013-2017 Department of Communication
 Committee: Paul Leonardi, Karen Myers (Co-Chairs), Howard Giles, Cynthia Stohl
 Dissertation: “Collaboration life cycle: Communicating knowledge and expertise
 for getting in, getting on, and getting out”

M.A. **Kansas State University**
2011-2013 Department of Communication Studies; Certificate in Technical Writing

B.A. **Ewha Womans University, Seoul, South Korea**
2006-2010 Major in English; Certificate in Leadership Training; *Magna Cum Laude*

HONORS AND AWARDS

- 2022 *Faculty Research Excellence Award*
School of Communication and Information, Rutgers University
- 2021 *Finalist for MCQ 2020 Article of the Year Award*
Management Communication Quarterly, SAGE Journals
- 2020 *Top Four Paper Award*
Applied Communication Division, Southern States Communication Association
- 2019 *Article of the Year Award*
Organizational Communication Division, National Communication Association
- Most Outstanding Faculty Award*
School of Communication Studies, University of Tennessee, Knoxville
- 2018 *Gerald R. Miller Outstanding Doctoral Dissertation Award*
National Communication Association
- Gerardine DeSanctis Dissertation Award*
Organizational Comm. and Info. Systems (OCIS) Division, Academy of Management
- The Lancaster Dissertation Award*
Graduate Division of UC Santa Barbara
- 2016 *James J. Bradac Excellence in Graduate Research Award*
Department of Communication, UC Santa Barbara
- Top Paper Award*
Organizational Communication Division, Western States Communication Association
- 2014 *Top Paper Award*
Organizational Communication Division, International Communication Association
- 2013 *Regents' Special Fellowship (4-year research support for outstanding PhD student)*
University of California Board of Regents
- 2013 *Top Four Paper Award*
Experiential Learning in Communication Division, National Communication Association
- 2012 *William Schenck-Hamlin Research Award*
Department of Communication Studies, Kansas State University
- International Coordinating Council Award*
International Student and Scholar Services, Kansas State University
- 2011 *Academic Excellence Award*
College of Humanities & Social Sciences, Ewha Womans University
- 2008 *Top Paper Award (Winner of the Annual Essay Competition)*
The Ahn Jung-Geun Foundation, Seoul, South Korea

PUBLICATIONS

*indicates a graduate student coauthor at the time of submission.

Book

Miller, K. I., Barbour, J. B., & **Woo, D.** (under contract). *Organizational communication: Processes and approaches*. (8th ed.). Cengage.

Peer-Reviewed Journal Articles

Woo, D., *Actis, K., & Fu, J. S. (2022). Nonprofits' stakeholder engagement and collaboration for innovation: A typology and comparative analysis. *Nonprofit Management & Leadership*. Advance online publication. doi:10.1002/nml.21547

Xu, S., & **Woo, D.** (2022). Key players in Corporate Social Responsibility (CSR) institutionalization: An analysis of multinational companies' interorganizational network positioning in CSR reports. *Management Communication Quarterly*. Advance online publication. doi:10.1177/08933189221095770

Woo, D., Endacott, C. G., & Myers, K. K. (2022). Navigating water cooler talks without the water cooler: Uncertainty and information seeking during remote socialization. *Management Communication Quarterly*. Advance online publication. doi:10.1177/08933189221105916

Miller, L. E., & **Woo, D.** (2021). "We're not here to win; we're here not to lose": Emergency physicians' communicative management of uncertainty. *Health Communication*. Advance online publication. doi:10.1080/10410236.2021.2001916

Woo, D., & *Bertram, T. (2022). "I value collaboration but won't get pushed around": Uncovering tensions in millennials' vocational anticipatory socialization. *Western Journal of Communication*, 86(3), 400-421. doi:10.1080/10570314.2022.2074088

Woo, D., Pierce, C. S., & Treem, J. W. (2022). Specialists over generalists?: Examining discursive closures and discursive openings in expert collaborations. *Communication Monographs*, 89(1), 70-95. doi:10.1080/03637751.2021.1950917

Leonardi, P. M., Barley, W. C., & **Woo, D.** (2022). Why should I trust your model?: How to successfully enroll digital models for innovation. *Innovation: Organization & Management*, 24(1), 47-64. doi:10.1080/14479338.2021.1873787

Leonardi, P. M., **Woo, D.**, & Barley, W. C. (2021). On the making of crystal balls: Five lessons about simulation modeling and the organization of work. *Information and Organization*, 31(1), 1-8. doi:10.1016/j.infoandorg.2021.100339

Woo, D., Miller, L. E., & Lamsen, L. N. (2021). Swift role negotiations: Communicative strategies for enabling rapid role shifts in cross-functional teaming. *Communication Monographs*, 88(4), 440-462. doi:10.1080/03637751.2020.1862888

- Woo, D., & Paskewitz, E. A.** (2021). Initiating a cross-sector interorganizational collaboration: Lessons from a failed attempt at following Appreciate Inquiry practice. *Journal of Applied Communication Research*, 49(2), 187-206. doi:10.1080/00909882.2020.1837914
- Woo, D.** (2021). Exit strategies in interorganizational collaboration: Setting the stage for re-entry. *Communication Research*, 48(6), 845-873. doi:10.1177/0093650219851418
- Woo, D., & Myers, K. K.** (2020). Organizational membership negotiation of boundary spanners: Becoming a competent jack of all trades and master of...interactional expertise. *Management Communication Quarterly*, 34(1), 85-120. doi:10.1177/0893318919887371 **Selected as a [Finalist](#) for 2020 MCQ Article of the Year.**
- Woo, D., & McDermott, K. W.** (2019). Portrayals of unethical and unvirtuous workplace behaviors on TV: Implications for vocational anticipatory socialization. *International Journal of Communication*, 13, 2859-2877. <https://ijoc.org/index.php/ijoc/article/viewFile/9137/2696>
- Woo, D.** (2019). Reconceptualizing interorganizational collaborations as tensile structures: Implications of conveners' proactive tension management. *Communication Monographs*, 86(2), 158-183. doi:10.1080/03637751.2018.1526389 **2019 Article of the Year Award, Organizational Communication Division of National Communication Association.**
- Woo, D., & Leonardi, P. M.** (2018). Breaking into collaboration: Communicative strategies for gaining entry when you are not invited. *Journal of Communication*, 68(6), 1127-1154. doi:10.1093/joc/jqy052
- Woo, D., Putnam, L. L. & Riforgiate, S.** (2017). Identity work and tensions in organizational internships: A comparative analysis. *Western Journal of Communication*, 81(5), 560-581. doi:10.1080/10570314.2017.1312510
- Woo, D., & Giles, H.** (2017). Language attitudes and intergroup dynamics in multilingual organizations. *International Journal of Cross Cultural Management*, 17(1), 39-52. doi:10.1177/1470595817701507
- Stohl, C., Etter, M., Banghart, S., & **Woo, D.** (2017). Social media policies: Implications for contemporary notions of corporate social responsibility. *Journal of Business Ethics*, 142(3), 413-436. doi:10.1007/s10551-015-2743-9

Book Chapters and Encyclopedia Entries

- Woo, D.** (2018). Gangs and intergroup communication. In H. Giles & J. Harwood (Eds.), *The Oxford encyclopedia of intergroup communication* (pp. 409-422). Oxford University Press. doi:10.1093/acrefore/9780190228613.013.468
- Putnam, L. L., **Woo, D.**, & Banghart, S. (2017). Organizational communication. In P. Moy (Ed.), *Oxford bibliographies in communication*. Oxford University Press. doi:10.1093/OBO/9780199756841-0137
- Myers, K. K., & **Woo, D.** (2017). Socialization. In C. Scott & L. Lewis (Eds.), *The international encyclopedia of organizational communication* (pp. 2204-2219). The International Communication Association and Wiley-Blackwell. doi:10.1002/9781118955567.wbieoc192

Woo, D., & Myers, K. K. (2016). Organizational socialization and intergroup dynamics. In H. Giles & A. Maass (Eds.), *Advances in intergroup communication* (pp. 227-245). Peter Lang.

Woo, D., Giles, H., Hogg, M., & Goldman, L. (2015). Social psychology of gangs: An intergroup communication perspective. In S. H. Decker & D. C. Pyrooz (Eds.), *The handbook of gangs* (pp. 136-156). Wiley-Blackwell.

REFEREED CONFERENCE PRESENTATIONS

Fu, J. S., **Woo, D.,** & Cooper, K. R. (2023, May). Navigating multiple identities for organizational change: The mediating role of organizational listening. Paper to be presented at the International Communication Association, Toronto, Canada.

Fu, J. S., Cooper, K. R., & **Woo, D.** (2023, May). Organizational listening during environmental turbulence: A mixed method study of U.S. nonprofit organizations. Paper to be presented at the International Communication Association, Toronto, Canada.

Woo, D., *Actis, K., & Fu, J. S. (2022, November). *Nonprofits' stakeholder engagement and collaboration for innovation: A typology and comparative analysis*. Paper presented at the National Communication Association, New Orleans, LA.

Miller, L. E., & **Woo, D.** (2021, November). "*We're not here to win; we're here not to lose*": *Emergency physicians' communicative management of uncertainty*. Paper virtually presented at the National Communication Association, Seattle, WA.

Woo, D., & *Acosta, R. (2021, November). *Young professionals' experience of organizational socialization: Negotiating liminality and meanings of stepping-stone roles*. Paper virtually presented at the 3rd International and Interdisciplinary Conference on Discourse and Communication in Professional Contexts [Theme: The Dark Side of Organizational Socialization], Aalborg University, Aalborg, Denmark.

Woo, D., Pierce, C. S., & Treem, J. W. (2021, May). *Specialists over generalists?: Examining discursive closures and discursive openings in expert collaborations*. Paper presented at the International Communication Association's virtual conference.

Xu, S., & **Woo, D.** (2021, May). *Key players in CSR institutionalization: An interorganizational network investigation through Fortune Global 500 companies' CSR reports*. Paper presented at the International Communication Association's virtual conference.

*Endacott, C. G., **Woo, D.,** & Myers, K. K. (2021, May). *Navigating water cooler talks without the water cooler: Information seeking during remote socialization*. Paper presented at the International Communication Association's virtual conference.

Woo, D., Miller, L. E., & Lamsen, L. N. (2020, November). *Temporary role negotiations across professional boundaries: A field study of a hospital emergency department*. Paper presented at the National Communication Association's virtual conference.

Woo, D., & *Bertram, T. (2020, April). "*I value collaboration but won't get pushed around*": *Uncovering tensions in Millennials' vocational anticipatory socialization*. Paper accepted to the

Southern States Communication Association, Frisco, TX [annual conference was canceled due to COVID-19]. **Top Four Paper. Applied Communication Division.**

- Woo, D., & Paskewitz, E. A.** (2019, November). *Appreciative inquiry (AI) without appreciation?: A case study of how an AI workshop failed to initiate an interorganizational collaboration*. Paper presented at the National Communication Association, Baltimore, MD.
- Woo, D.** (2019, August). *Organizational exit as a negotiated cyclical process in interorganizational collaboration*. Paper presented at the 79th Annual Meeting of the Academy of Management, Boston, MA.
- Woo, D., & Myers, K. K.** (2019, May). *Becoming competent “Jack of all trades” and master of interactional expertise: Organizational assimilation and membership negotiation of boundary spanners*. Paper presented at the International Communication Association, Washington, D.C.
- Woo, D.** (2018, November). *Organizational exit from interorganizational collaboration: Communicative strategies for setting the stage for re-entry*. Paper presented at the National Communication Association, Salt Lake City, UT.
- Woo, D., & McDermott, K. W.** (2018, November). *Portrayals of unethical and unvirtuous workplace behaviors on television: Implications for adolescents' vocational anticipatory socialization*. Paper presented at the National Communication Association Conference, Salt Lake City, UT.
- Woo, D.** (2018, August). *Re-conceptualizing interorganizational collaborations as tense structures*. Paper presented at the 78th Annual Meeting of the Academy of Management, Chicago, IL.
Gerardine DeSanctis Dissertation Award, Org. Comm. and Info. Systems (OCIS) Division.
- Woo, D.** (2018, June). *To prevent or to promote tensions in inter-organizational collaboration?* Paper presented at the International Communication Association, Prague, Czech Republic.
- Woo, D.** (2018, February). *Job announcements as a genre of organizational communication*. Paper presented at the Southern States Communication Association, Nashville, TN.
- Woo, D., & Leonardi, P. M.** (2017, November). *Strategic criticism: Breaking into collaboration with expertise*. Paper presented at the National Communication Association, Dallas, TX.
- Smith, B. K., & **Woo, D.** (2017, May). *TAM3, the reasoned action approach, and technological affordances: Choosing a parsimonious model for understanding technology use in organizations*. Poster presented at the International Communication Association, San Diego, CA.
- Woo, D.** (2016, October). *Knowledge sharing as accepted outsiders in long-term cross-boundary collaboration*. Paper presented at the 29th Organizational Communication Mini Conference, Evanston, IL.
- Woo, D., Putnam, L. L., & Riforgiate, S.** (2016, February). *More-than responses to tensions really are for more: Comparing interns' experience and tension management*. Paper presented at the Western States Communication Association, San Diego, CA. **Top Paper Award. Organizational Communication Division.**

- Woo, D., & Giles, H.** (2015, June). *Language attitudes and intergroup dynamics in multilingual organizations*. Paper presented at the 9th GEM&L International Workshop on Management & Language, at Aalto University in Helsinki, Finland.
- Woo, D.** (2014, November). *Working abroad: Theorizing cross-cultural organizational socialization*. Paper presented at the National Communication Association, Chicago, IL.
- Stohl, C., Etter, M., Banghart, S., & **Woo, D.** (2014, May). *Social media policies and corporate social responsibility*. Paper presented at the International Communication Association, San Juan, Puerto Rico. **Top Paper Award. Organizational Communication Division.**
- Woo, D., & Riforgiate, S.** (2013, November). *Connecting internship stage models to communication theory: Students' organizational assimilation experiences during internship*. Paper presented at the National Communication Association, Washington, D.C. **Top Four Paper. Experiential Learning in Communication Division.**
- Woo, D.** (2012, October). *The perceptions of student interns: Exploring organizational assimilation process of interns and the influence of organizational identity*. Paper presented at the 25th Organizational Communication Mini Conference, Norman, OK.
- Woo, D.** (2012, April). "How well am I communicating with my American professor?": *Understanding conflicts and building strategies for effective communication in international graduate student and faculty supervisor relationships*. Poster presented at Phi Beta Delta International Scholars' Honor Society's 26th Annual Conference, Kansas City, MO.
- Woo, D.** (2012, March). *From a terrorist to a national hero: Close textual analysis of Treatise on Peace in the East by Ahn Chung-Geun*. Paper presented at New Voices, New Perspectives Student Research Conference at the University of North Texas, Denton, TX.
- Woo, D.** (2012, March). *Study of organizational identity: Offering student internship program for positive organizational identity effect*. Paper presented at 17th Annual Kansas State Research Forum, Manhattan, KS.
- Dickey, J., Frank, A. Ivey, C., Stewart, L., & **Woo, D.** (2012, March). *Connecting theories for exploring communication technology*. Panel presented at Sooner Comm. Conference, Norman, OK.

RESEARCH FUNDING ACTIVITY

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|------------|---|
| 2018, 2019 | PI. <i>Young Professionals' Organizational Membership Negotiation</i> .
Dean's Summer Research Fund (\$3,000)
College of Communication and Information, University of Tennessee |
| 2018-2019 | PI. <i>Building Collaborative Relationships with Local Organizations</i> .
Professional and Scholarly Development Award (\$5,000)
Office of Research & Engagement, University of Tennessee |
| Fall 2018 | PI. <i>Expertise Appreciation and Rejection in Collaborations</i> .
Support for faculty mentoring undergraduate student researchers (\$2,250)
Office of Undergraduate Research, University of Tennessee |

- 2015-2016 Research Assistant. *Using Simulation Technologies to Aid Innovation Policy Making*. CAREER Grant #SES-1057148 (Award total \$276,624, PI: Paul Leonardi)
National Science Foundation
- Spring 2015 Research Assistant. *Review of Organizational Communication*.
Department of Communication Internal Grant (\$3,500 stipend, PI: Linda Putnam)
University of California, Santa Barbara
- 2014-2015 PI. *Television as a Source of Vocational Anticipatory Socialization*.
Graduate Student Research Award (\$600, Co-PI: Kimberly McDermott)
Broom Center for Demography

TEACHING

Assistant Professor, Rutgers University (2020-Present)

- COM357 Organizational Communication
MCM542 Interorganizational Relationships and Stakeholder Collaboration (Master's course)
COM621 Organizational Communication Theory and Research (Doctoral seminar)

Assistant Professor, The University of Tennessee, Knoxville (2017-2020)

- CMST352 Communication Theory
CMST442 Advanced Organizational Communication
CMST493 Undergraduate Independent Study (Topic: Qualitative Research Methods)
CMST593 Graduate Independent Study (Topic: Organizational Socialization)

Teaching Assistant, UC Santa Barbara (2013-2017)

- TMP442 Leading Technology Teams (Master's course)
COMM87 Statistical Analysis for Communication Research
COMM106 Small Group Communication
COMM131 Organizations in Global Perspectives
COMM166 Marketing Communication
OISS-Summer English Language and American Culture for International Students/Scholars

Adjunct Instructor, Santa Barbara City College (2014-2016)

- COMM131 Fundamentals of Public Speaking
COMM141 Small Group Communication

Graduate Instructor (Instructor of Record), Kansas State University (2011-2012)

- COMM106 Public Speaking
COMM120 Introduction to Human Communication
Extension Korean Language Training

ADVISING

School of Communication & Information, Rutgers University

Graduate Committee Membership

2021-2022 Bill Bejarano (Doctoral Dissertation Committee Member)

Research Assistant Supervising

2021-2023 Rachel Acosta (PhD student)

Spring 2022 Kiara Actis (Master's student), Tiffany Lee, Priyansh Patel (BA candidates/Aresty RAs)

Spring 2021 Hajar Shirley, Melanie Kwestel (PhD students)

College of Communication & Information, University of Tennessee, Knoxville*Graduate Committee Membership*

2019-2021 Jenilee Williams (Doctoral Comps Exam & Dissertation Committee Member)

2019-2020 Caitlyn Jordan (Master's Thesis & Documentary Project Committee Member)

2018-2019 Natalie Hatfield (Master's Project Committee Member)

Independent Research Advising

Spring 2020 Hannah Dimon (BA candidate)

Fall 2019 Tori Bertram (PhD student), Elinor McNally, Brooke Houser (BA candidates)

Spring 2019 Lilli Tillman, Macee Tinker (BA candidates)

Fall 2018 Max Davenport, Chloe Bilbrey (BA candidates)

GUEST LECTURES & ENGAGEMENT

July 2022 Guest on the Podcast Series *Stop, Collaborate, and Listen*
NSF-Funded Advancing Informal Science Learning Program, Oregon State University

2021-2022 *Using Interviews for Research Design and Data Collection* (x2)
Research Design (COM623, Doctoral Seminar), Rutgers University

Fall 2021 *Career Resilience and Organizational Membership Negotiation*
Organizational Resilience (COM671, Doctoral Seminar), Rutgers University

2020-2021 *Conducting Organizational Communication Research* (x2)
First-Year Pro-Seminar (COM601, Doctoral Seminar), Rutgers University

Spring 2020 *Introducing Organizational Communication Scholarship*
Introduction to Communication (CMST201, undergraduate lecture), U. of Tennessee

2019-2020 *Expert Panel Series on Interagency Collaboration in Low-Income Countries (Online)*
U.S. Agency for International Development via U. of Colorado, Boulder

2018-2019 *Organizational Communication Theory and Research* (x3)
College of Comm. & Info. Graduate Seminars (CCI540/CCI620), U. of Tennessee

October 2017 *Vocational Anticipatory Socialization, Identity, and Communication*
Biology Teaching and Learning Center, U. of Tennessee

March 2014 *Technical Writing Skills for Elementary School Girls*
Women in Science and Engineering (WiSE), UC Santa Barbara

October 2012 *Korean Culture and Society (for 100+ community members)*
International Speakers' Bureau, Kansas State University

SERVICE

Service to the School and Department

School of Communication & Information, Rutgers University

2022-Present	DCIM (Digital Communication, Information, and Media) Executive Committee Member
2021-Present	Faculty Advisor for Lambda Pi Eta (Communication Honor Society)
2020-Present	Graduate Faculty Member
2020-Present	NetSCI Lab Affiliate Faculty Member
Fall 2021	Search Committee Member for Communication Faculty Position in Data Science

College of Communication & Information, University of Tennessee, Knoxville

2019-2020	Research Advisory Committee Member
Spring 2020	Lecturer Promotion Review Committee Chair
2017-2020	Judge at the Biannual McClung Public Speaking Contest
2017-2019	Diversity Committee Member
Spring 2019	Lecturer Promotion Review Committee Member
Fall 2017	Helped to lead a field trip to Nashville for students to socialize with alumni
Fall 2017	Panelist at "Going to Graduate School" hosted by the Comm. Studies Club

Department of Communication, UC Santa Barbara

2019-Present	Alumni Volunteer for Digital Mentoring
2013-2016	Supervisor/Mentor to 30+ Undergraduate Research Assistants
2015	Panelist at the Academic Job Market Socialization Brown Bag
2014-2015	Org. Comm. Faculty Search Committee Member (Grad Representative)
2014-2015	Graduate Recruitment Committee Member & Host
2013-2014	Secretary for Communication Grad Student Advisory Committee to Chair (GSACC)
2013-2014	First-Year Graduate Student Cohort Representative
2014	Research Colloquium Chair for Visiting Scholar Presentations
2013	Organizer for Academic Workshop for International Student Success in Comm. Major

Service to the University

2021-2022	Faculty Mentor for Aresty Center for Undergraduate Research, Rutgers University
2018-2020	Junior Faculty Fellow (Advisory Committee to Provosts) at the University of Tennessee
Spring 2019	Judge for EURēCA (Undergraduate Research Conference) at the University of Tennessee
2013-2016	Campus Regulations Revision Committee Member at UC Santa Barbara
2012	Co-Chair of the International Student Affairs Committee at Kansas State University

Service to the Discipline

Ad Hoc Journal Reviewer

2017-2023	Management Communication Quarterly (x8)
2022	Nonprofit Management & Leadership
2019-2022	Communication Research (x4)
2021	Communication Studies (x2)
2020-2021	Communication Monographs (x4)
2019-2021	Western Journal of Communication (x5)

2020	Southern Communication Journal
2020	Organization Studies
2013-2019	International Journal of Communication (x3)
2019	The Social Science Journal (x3)
2015	Journal of Business Ethics (x2)

Conference Paper Reviewer

2021-Present	Applied Comm. Division of the National Communication Association
2017-Present	Org. Comm. Division of the International Communication Association
2016-Present	Org. Comm. Division of the National Communication Association
2019-2021	Org. Comm. & Info. Systems (OCIS) Division of the Academy of Management
2019	European Conference on Information Systems
2019	International Conference on Information Systems
2016	Org. Comm. Division of the Western States Communication Association

Professional Service Activity

2022-Present	Outstanding Article Award Committee Member, International Comm. Association
2023	Research Escalator Mentor for Org. Comm. Division, International Comm. Association
2023	Respondent for Org. Comm. B.E.S.T Paper Session, International Comm. Association
2019-2021	Org. Comm. Division Secretary (elected position), National Comm. Association
2016-2019	Org. Comm. Division Paper Panel Chair, National Comm. Association
2020	Alternate Member of the Legislative Assembly, National Comm. Association
2020	Co-Organizer of Org. Comm. Research Escalator, National Comm. Association
2020	Panelist on Preparing for Academic Job Market, Org. Comm. Mini Conference (OCMC)
2019	Gerald R. Miller Dissertation Award Committee Member, National Comm. Association
2019	Org. Comm. Awards Nominating Committee Member, National Comm. Association
2019	Org. Comm. Top Paper Review Committee Member, National Comm. Association
2019	Org. Comm. & Info. Systems Paper Session Chair, Academy of Management
2019	Research Escalator Mentor for Org. Comm. Division, International Comm. Association
2019	Invited Discussant, <i>MIS Quarterly</i> Special Issue Theory Development Workshop
2018	Wandering Scholar for Poster Session, Org. Comm. Mini Conference (OCMC)
2013	Applied Comm. Division Paper Panel Chair, National Comm. Association

PROFESSIONAL DEVELOPMENT

Professional Associations

July 2021	Engaged Scholarship and Pivoting in Precarity, Aspen Engaged Conference
June 2021	Responding to Crisis through Digital Innovation, I&O RICK and AOM OCIS Workshop
June 2021	Opening Up the Meanings of "The Professional," ICA Post-Conference
June 2021	Crafting Qualitative Evidence for Impact, ICA Pre-Conference Workshop

Rutgers University

Spring 2023	Faculty Writing Workshop with Dr. Roxane Gay, Gloria Steinem Endowed Chair
Spring 2023	Responding to ChatGPT, Office of Teaching Evaluation & Assessment Research
2021-2022	Rutgers Connection Network Mentoring Program, Faculty Diversity Collaborative
Fall 2021	Program for Early Career Excellence (PECE), Faculty Diversity Collaborative
Fall 2021	STRIDE Workshop, Division of Diversity, Inclusion, and Community Engagement

Spring 2021 NSF CAREER Program Information Workshop Series, The Office for Research
 Spring 2021 Universal Design for Inclusive Teaching, Teaching and Learning with Technology
 Summer 2020 Managing Large Online Class, Center for Teaching Advancement/Assessment Research
 Summer 2020 Pedagogy Before Technology, Center for Teaching Advancement/Assessment Research

University of Tennessee, Knoxville

Spring 2020 Best Practices in Online Teaching Workshop, Teaching & Learning Innovation Center
 Spring 2019 Inclusive Teaching Think Tank, Teaching & Learning Innovation Center
 Spring 2019 Tech-Based Experiential Learning Workshop, Office of Information & Technology
 Fall 2018 Safe Zone LGBTQ+ and Diversity Training, Pride Center
 Spring 2018 NSF Interdisciplinary Funding Program Workshop, Office of Research & Engagement
 Fall 2017 New Faculty Teaching Institute, Teaching & Learning Innovation Center

PROFESSIONAL MEMBERSHIP

2018-Present Academy of Management
 2013-Present International Communication Association
 2011-Present National Communication Association
 2017-2020 Southern States Communication Association
 2015-2016 Western States Communication Association

INDUSTRY EXPERIENCE

2010-2011 Paralegal. Corporate Law Department, Kim & Chang
 2007-2008 Public Relations Intern. Communication Department, Supreme Court of South Korea
 2007 Brand Marketing Associate. BingGrae Co., Ltd.